

**A. Data of Complaints Against ATSL as Debenture Trustees (DTs) for the month of January 2024**

**Data for the month ending January 2024**

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved**	Pending at the end of the month^		Average Resolution time^^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	1*	0	0	1	0	0	0
5	<b>Grand Total</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>

\*EOW complaint filed by LVB agst. 1. Talwalkar Better Value Fitness Limited Mumbai & Directors 2. Talwalkar Healthclub Limited Mumbai & Directors 3. Axis Bank Limited Ahmedabad 4. Axis Trustee Services Limited in its capacity of Debenture Trustee. The matter is at an investigation stage and ATSL as DT has recorded its statement with EOW office. As informed by the Investigating Officer an FIR is lodged agst. the promoter/directors of the Issuer Companies and the prep. of chargesheet is underway. EOW office had sought copies of certain documents from ATSL which was duly submitted to them on 30.04.2023. The complaint is treated as resolved since the matter is under investigation by EOW.

**B. Data of complaints in respect of Non-Convertible Debt Securities dealt by ATSL as Debenture Trustees (DTs) for the month of January 2024**

**Data for the month ending January 2024**

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending \$	Resolved**	Pending at the end of the month^		Average Resolution time^^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	193	0	0	193	0	0	6
2	SEBI (SCORES)	0	2	1	1	1	0	7
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	<b>193</b>	<b>2</b>	<b>1</b>	<b>194</b>	<b>1</b>	<b>0</b>	

\*\*Should include complaints of previous months resolved in the current month, if any.

(Out of total resolved complaints, 192 complaints are hereby treated as closed as it is related to the issuer companies which are under the liquidation, CIRP, subjudice etc.)

^Should include total complaints pending as on the last day of the month, if any.

^^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

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Name of Issuers	Nos. of Complaints	Reason for Pendency
SREI Equipment Finance Limited	1	ATSL has received the complaint on the SCORES portal on 31.01.2024 for assistance in the matter of the debt securities issued by SREI Equipment Finance Limited. The required information has been provided under the action taken report which is filed on SCORES portal on 02.02.2024 and the same has been sent to the investor through email. Disposal of the complaint by SEBI is awaited.
<b>Total</b>	<b>1</b>	

**#Month – wise complaints data on half yearly basis (on aggregate basis)**

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	August, 2023	194	0	0	194
2	September, 2023	194	0	0	194
3	October, 2023	194	0	0	194
4	November, 2023	194	3	1	196
5	December, 2023	196	3	5	194
6	January, 2024	194	2	195	1
	<b>Grand Total</b>		<b>8</b>	<b>201</b>	<b>1</b>

#The information includes complaints from A+B as above

**Trend of annual (Financial Year) disposal of complaints  
(for 5 years on rolling basis) (on aggregate basis)**

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received</b>	<b>Resolved</b>	<b>Pending</b>
1	2019-20	153	15	13	155
2	2020-21	155	199	90	264
3	2021-22	264	149	204	209
4	2022-23	209	16	32	193
5	2023-24	193	16	208	1
	<b>Grand Total</b>		<b>395</b>	<b>547</b>	<b>1</b>